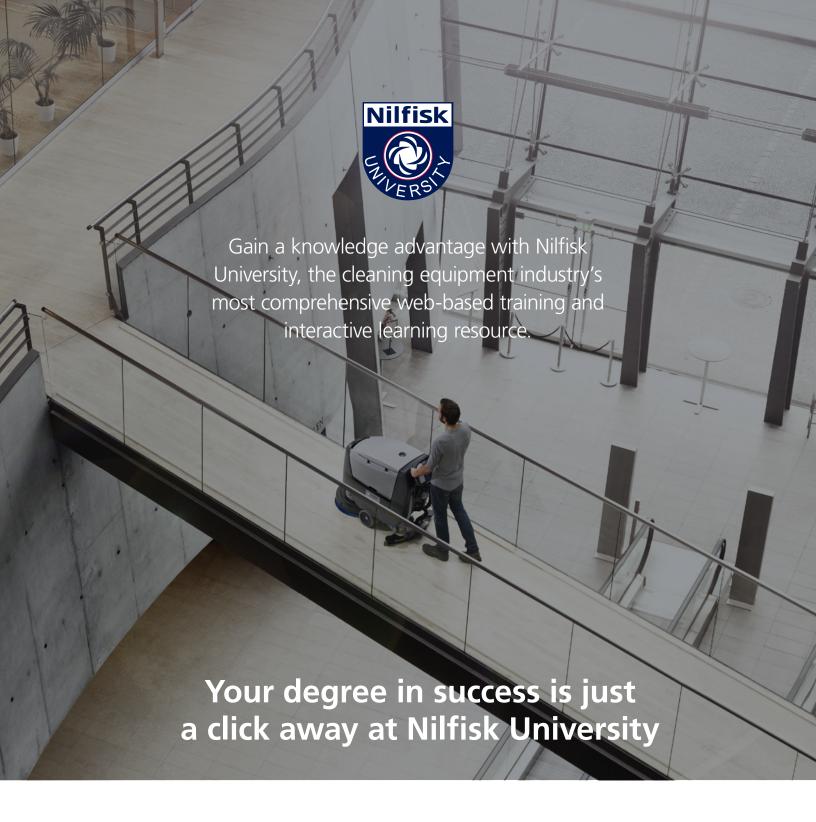


Attaining excellence through active learning





Customers at all levels stay at the top of their game while attending Nilfisk University. Designed and automatically configured for your success and development, Nilfisk University gives you exclusive, 24 hours a day, 7 days a week access to equipment support, use and care techniques and product information that other manufacturers don't offer. You'll learn more efficiently and be more productive.

Dealers become better prepared to support their customers and customers extend the longevity of their equipment and efficiency of their operators.

You choose the convenient time and learning pace that works for you. Learn from concise, modular training tutorials. <u>Enroll today.</u>

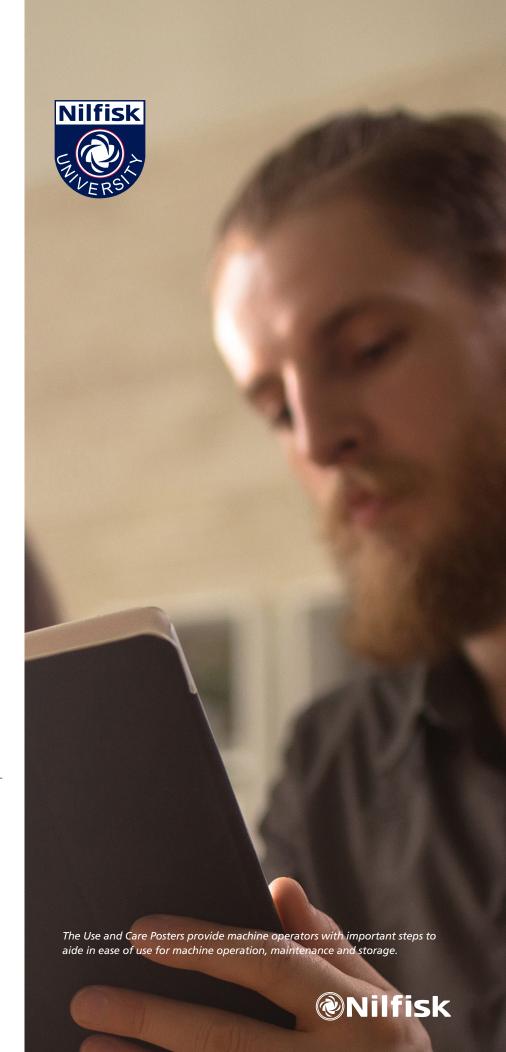
Be "in-the-know" faster

Avoid expensive, out-of-town training sessions and wasting time tracking down critical information. Now the information and tools you need for success are at your fingertips:

- *Operator training,* to help product users know the equipment inside and out. Spanish lessons available.
- Technical service training, to upgrade or refresh technical competencies and better meet the ongoing needs of your business.
- **Customer support training,** to help sharpen skills to better advise and interact with clients.
- **Course quizzes**, at the end of each lesson to prove that the student has learned the material.
- Student progress reporting, for managers, trainers and leaders to help guide their company's learning program.
- Intuitive machine maintenance posters, accompany use and care lessons for daily reference.
- Personalized certificates of completion and reward points for every course completed.
- *Campus store*, open for students to exchange reward points for novelty merchandise.
- **Theater room**, consolidates videos from YouTube and other sources with product demonstrations and commercials.

Class is in session

- Learn quickly and comprehensively
- Learn at your own pace
- Access role-based, customized training
- Apply techniques immediately
- Stay up to date on product knowledge and information



"Having the opportunity to engage in hands-on training taught me to use the equipment more effectively to sustain maximum performance. The skills I obtained during my trainings with Nilfisk University have empowered me to trouble-shoot on my own and validated that my more than 10 years of professional experience comes in handy when applied."

Vince Siller
Technician
Grand Prairie School Independent School
District
Grand Prairie, Texas

"Nilfisk University has been a great tool to simplify and verify training on the floorcare machines we recently purchased. It has provided us with the opportunity to train over 100 of our employees giving them expert technical knowledge to effectively use and maintain our investment.

Thanks to Nilfisk University, I am able to garner greater accountability and care for the machines."

Michael Jett Acting Assistant Chief EMS Richard L. Roudebush VA Medical Center Indianapolis, IN



Investing in success

We at Nilfisk University look forward to strengthening our partnership with you by regularly sharing information and exchanging ideas. You can look for more training content, tools and interactive opportunities to share best practices as we continue to expand NilfiskU.

Join us at Nilfisk University, where our community of equipment users, dealers, product engineers and managers, sales reps and service technicians gather to learn, teach and share at all levels and across all subject areas.

Nilfisk University is free to all partners.

Complete the online application to apply today.















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